



Resources & Potential Partner Organizations for Integration of Social Services into Care for the High-Need, High-Cost Population

Background

The Task Force conducted an environmental scan of programs and resources available to organizations as they begin the process of social services integration. The following list is a summary of the most relevant and innovative programs to-date.

Public Sector

- **Financial Alignment Initiative (CMS)** – Involves model testing with States to better align the financing of these two programs and integrate primary, acute, behavioral health and long-term services and supports for their Medicare-Medicaid enrollees. <https://www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/FinancialAlignmentInitiative/FinancialModelstoSupportStatesEffortsInCareCoordination.html>
- **Administration for Community Living, Office of Integrated Care Innovations** – Supports grantees serving beneficiaries of state demonstration grants to integrate care for people who are enrolled in both Medicare-Medicaid and are associated with the CMS Financial Alignment Initiative. <https://acl.gov/Programs/CIP/OICI/index.aspx>
- **Accountable Health Communities** – CMMI Innovation Model that aims to promote clinical-community collaboration. Over a five-year period, CMS will implement and test a three-track model based on promising service delivery approaches. <https://innovation.cms.gov/initiatives/ahcm/>
- **Medicaid Innovation Accelerator Program** – CMS Program launched in July 2014 with the goal of improving health and health care for Medicaid beneficiaries by supporting states' efforts to accelerate new payment and service delivery reforms. <https://www.medicaid.gov/state-resource-center/innovation-accelerator-program/innovation-accelerator-program.html>

Private Sector

- **Health Leads** – A private company that has worked with leading healthcare organizations for 20 years to tackle social co-morbidities by connecting patients to the community-based resources they need to be healthy – from food to transportation to healthcare benefits. <https://healthleadsusa.org/>

Not-for-Profit

- **The United Way, 2-1-1 Program** – An easy to remember telephone number that, where available, connects people with important community services and volunteer opportunities. In 2013, 2-1-1 services in the United States answered more than 15.6 million calls. The implementation of 2-1-1 is spearheaded by United Ways and information and referral agencies in state and local communities. <https://www.unitedway.org/our-impact/featured-programs/2-1-1>

Academic

- **The National Center for Medical-Legal Partnerships** – Based out of George Washington University's Milken School of Public Health, the Center helps develop partnerships between lawyers/paralegals and health care teams to provide education on health-harming social conditions,



provide direct legal assistance to patients, help transform institutional policies to reflect social determinants of health, and improve policies and regulations that impact population health.

<http://medical-legalpartnership.org/>

Foundations

- **The Scan Foundation, Linkage Lab Initiative** – An organizational development program for leadership and management teams from selected California Community-Based Organizations (CBOs) that primarily serve older adults with chronic health conditions and functional limitations. Its goal is to prepare CBOs seeking to deliver care coordination services for effective partnership with health care entities. <http://www.thescanfoundation.org/linkage-lab-initiative>
- **The Commonwealth Fund** - The Commonwealth Fund has separate work streams for high-need, high-cost patients and vulnerable populations. Their goal is to understand needs and the system capacity to meet those needs. They support creation of best practices and tools for this purpose. They also look to identify policy barriers, options, and opportunities. The Commonwealth Fund is working on a project with Health Leads to develop a roadmap for integration of non-medical needs. <http://www.commonwealthfund.org/topics/current-issues/high-need-high-cost-patients>
- **The Bipartisan Policy Center** –Holds a research grant to study barriers for integration of non-clinical services and supports for high-need, high-cost Medicare-only beneficiaries in Medicare Advantage, ACOs, medical homes, and other models. <https://bipartisanpolicy.org/blog/care-for-high-need-high-cost-medicare-patients/>
- **The National Center for Complex Health and Social Needs** – Based on the work of the Camden Coalition of Healthcare Providers, which tests new integrated care delivery models in Camden, NJ. The Center will serve as a hub for innovative practitioners and models nationwide. <https://www.camdenhealth.org/national-center/>